SUMMIT SOFTWARE SOLUTIONS

Network Central Guide

ACHIEVE PEAK PERFORMANCE IN YOUR BUSINESS!

ology

TRAINING AND REFERENCE MANUAL



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Connected

Launch Network Central	NetworkCentral+				
Set up your locations		n NetworkCentral			
1. R click and Add New	(All Add Location Copy Existing				
2. Add Location, Server IP Address, Server Port. Click Save —	Change Existing Location Add New Remove Existing Location				
3. Highlight Location and click Connected. A green dot will appear next to the Location	Location Management Location Configuration Location (Description): Conserver IP Address: 12 Server IP Address: 12 Server Port: 90 UserName: MetworkCentral+ Connected Dashboard Analysis Vertice Connected Comporate Summit S	brporate Summit Server 17.0.0.1 100 100 100 100 100 100			
when it is connected.		(All Locations)			

Add as many new locations as necessary.

NOTE: External IP Addresses are a must for locations that are outside your local network. Contact your IT person for port forwarding help.

Dashboard

Click on the date to select a range of dates for the dashboard to guery.

The following are available NetworkCentral+ _ statistics. Connected | Dashboard | Analysis | Vehicle Inquiry | Admin NetworkCentral New RO's: # of RO's created within the dates (All Locations) 05/15/2009 thru 06/14/2010 CorporateServer CorporateServer selected, and total \$ Top Performers amount. Dollars GP % Category # RO's Delivered: # of RO's New RO's 1284 \$1.887.169.06 Name Units Hours Dollars GP RO's Delivered 1211 \$1,855,729.67 ► STAT 145 3215.0 \$282,687.78 37.59% delivered within the dates USAA INSURA 97 2778.6 \$274,504.34 39.66% Open RO Sales 92 \$165,147,88 CUSTOMER PA 223 selected, and total \$ Receipts 1890 \$1.843.992.66 3418.6 \$257,825.58 41.03% FARMERS INSU 75 \$173,208.23 38.86% 1751.6 Closed RO's 1187 \$1,819,531.59 39.18% amount. \$135,220.82 37.53% SAFECO INSUR 58 1551.3 \$159.320.99 Forecast 86 ALLSTATE INSU 42 858.5 \$88,458,15 37.51% Note: RO's without delivery 1273 \$1.978.852.58 Projection 752.5 AMERICAN FAI 26 \$70,730.26 40.61% \$6,583,333.33 Sales Coal dates entered are not added LIBERTY MUTU \$66,531.24 28 634.6 39.39% Over/Under (\$4,604,480.76) PROCRESSIVE 26 549.5 \$56,231.20 39.85% 🗙 to this total. Dollars A/R (as of 06/14/2010) Open RO Sales: # of Current \$0.00 Severity \$1,532.88 Cycle Avg 4.84 Days current open RO's, and total 31-60 Days \$0.00 61-90 Davs \$0.00 sales \$. Over 90 Days \$82,280.66 A/R Total \$82,280.66 **Receipts:** # of payments **Technician Performance** received during date range RO Hours (Closed): 20171.3 selected, and total \$ Clocked Hours 918.9 Overall Efficiency 2195.26% amount. Non-Productive Hrs 1417.7 Closed RO's: # of RO's This is the average severity and cycle time for the location(s) selected. that have been closed, and For RO's closed in date range. Starts on RO total \$ amount. creation and ends on RO closed date. Forecast: # of RO's scheduled out during date range, and total \$

amount.

Projection: # of Closed RO's + Forecast amount.

Sales Goal: The current goal for total sales within date range. (Pro rated monthly goal) **Over/Under**: Projection compared to sales goal.

The Top Performing Insurance Companies are listed in the Top Performers Column. If all locations are selected, the Top Performing locations will be listed.

A/R Column has the Accounts Receivable information for the selected location.

These are all based on **today's** date, NOT the date range selected.

Current: Balance of RO's closed within the last 30 days.

31-60 Days: Balance of RO's closed in the last 31 to 60 days.

61-90 Days: Balance of RO's closed in the last 61 to 90 days.

Over 90 Days: Balance of RO's closed more than 90 days old.

A/R Total: Total amount to be received.

Technician Performance from the selected location are totaled for this section.

RO Hours Closed: The total number of hours from all RO's closed within the date range.

Clocked Hours: The total hours that all technicians have clocked.

Overall Efficiency: Closed RO Hours vs. Clocked hours.

Non-Productive Hours: # of hours that technicians have clocked into non-RO related jobs.

Analysis

See the KPINet Guide for details

Vehicle Inquiry

NetworkCentral+		S. 61 - F11					
Connected Dashboard	<u>Analysis</u> <u>Vehicle Inqu</u>	iry <u>Admin</u>				NetworkC	entral
(All Locations)	Vehicle Inquiry Name sm <u>S</u> earch 2	Vel	hicle Make	RO #	Claim #		
	Results Location CorporateServer CorporateServer	Name SMITH ELIZABE SMITH MICHAEL	Vehicle I blk 2008 HONDA FIT GOLD 2002 LEXUS GS	RO# 22060 3(21864	Claim # <u>37-3949-86401</u> D 26A000067	Phone # 503-892-3647 (503)670-7300	<u>^</u>
				Status Inquin	, icle Status		×
Here you can search failed for the search failed for the search of the search.	or specific vehic r Claim# of the o	les. Type desired vel	the Name, hicle and	R Curre Estimated Job History 9/28/2	Customer: SMITH MICH/ Ins. Co: CUSTOMER P lental Car Co: ENTERPRISE f ent Status: SCHEDULE d Delivery: 11/25/200 /Notes: 0009 PM 03:10 DAVID 0009 1:49:03 PM MARK I	KEL AY KENT-A-CAR D IN 9 FAHEY Job File Synchonization. VALLETT Printed Follow Up #1	

Double Click on the customer name to bring up their Vehicle Status screen.

stimated Del	ivery: 11/	25/2009		
Job History/Note	es:			
9/24/2009	PM 03:10	DAVID FAHEY	Job File Synchonization.	1
9/28/2009	1:49:03 PM	MARK MALLETT	Printed Follow Up #1	
9/28/2009	1:49:30 PM	MARK MALLETT	Printed Follow Up #1	
9/28/2009	PM 06:00	DAVID FAHEY	Converted to Repair Order	
9/30/2009	AM 11:25	DAVID FAHEY	Ordered parts from LEXUS OF PORTLAND, PO#21864-1	
10/1/2009	PM 12:27	MARY PARRISH	Received parts from LEXUS OF PORTLAND, Invoice#6	Ē
10/2/2009	5:44:22 PM	MARK MALLETT	Printed Repair Authorization Form	
10/5/2009	AM 08:14	TERRY MOSTUL	Warning Flag:VIP	
1 10/5/2000	0-42-23 AM	MADE MALLETT	Drinted Densir Authorization Form	

Admin

NetworkCentral+						
Connected Dashboard	Analysis Vehicle Inquiry Admin		NetworkCentral			
(All Locations)	Administration					
CorporateServer						
	Location Code Name CorporateServer STFARI STATE FARM INSURANCE	Address P.O. BOX 5000	City ^ DUPONT			

Here you can search for specific Insurance Companies, Employees, or Vendors from all your locations.